



FSH Warranty

Warranty terms and conditions for FSH Products

Allegion (Australia) Pty Ltd warrants its range of products against faulty workmanship and materials for the 5 years of the product. If the product is found to be defective, except for the exclusions set out in this warranty, Allegion will provide the same or similar product free of charge. This is the only remedy granted by Allegion covered in this warranty.

For below stated products, purchased during the period Tuesday 1st Nov 2022 to Friday 30th Jun 2023, in a Seadan or Sprint location, Allegion will provide a replacement of two products if the original is found to be defective.

The 5 year mechanical warranty and 5 year electronic warranty covers the products listed below.

- FES10M
- FES15M
- FES20M
- FES10
- FES20
- FES15

This warranty does not cover:

1. Damage to or malfunction or failure of the FSH product caused or contributed to by:
 - Incorrect installation or failure to follow FSH fitting instructions
 - Improper maintenance
 - Fair wear and tear
2. Any modifications or repairs carried out to the product not authorised in writing by FSH
3. The use of any non genuine FSH spare part
4. Vandalism or deliberate damage
5. The cost of:
 - Removal and/or replacement of the FSH product
 - Freight and/or traveling time
 - Any costs associated with repairs not carried out by FSH
6. Personal injury, property damage or economic loss, however caused.

This warranty is in addition to and not in substitution for any rights of the purchaser under the Trade Practices Act and State or Territory legislation.